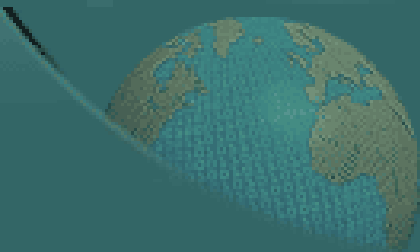




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Access Grid Usage as a
Production Collaboration Tool



inSORS Integrated Communications, Inc.



- ❑ inSORS IG2: Access Grid has grown up
- ❑ Key Requirements for Production Tool
- ❑ Case Studies
 - ❑ ChevronTexaco
 - ❑ Tech Team
 - ❑ Research Groups
- ❑ Future Work



inSORS software was inspired by Access Grid Technology

inSORS has performed hundreds of customer demonstrations which have provided valuable feedback for the development of the software

Over the last 3 years, inSORS has developed/improved the software to meet the requirements of customers in need of a production collaboration tool

Key Requirements for Production Tool

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Through demonstrations and usage, inSORS has found that collaboration software must be:

- **Reliable!**
 - **Audio**
 - **Data**
 - **Video**
- **Easy to Use**
 - **Simple interfaces**
 - **Documentation and training available**
- **Able to integrate with existing architecture**
 - **Legacy videoconferencing devices**
 - **Audio conferences**
- **Standards based and utilize commodity components**

Case Studies: Common Themes



Initial Deployment:

- Pilot approach, set up a few rooms to make sure it works and will be used
 - Small user group
 - Training and evaluation period
 - Legacy videoconferencing has had history of
 - Hard to use
 - Unreliable
 - Underutilized
- Room expansion and UCS on their network
 - As people begin to use, initial rooms see 100% utilization which creates demand for more rooms at same site
 - More sites join in
 - Client wants to control usage with UCS on network
- Expands to smaller offices and desktops

Case Study: ChevronTexaco

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Deployment and Usage:

- 4 room nodes to reduce traveling between sites in Louisiana
- Evaluation of use and business case to proceed
 - High utilization of room
 - Improved communications among development team
 - Reduced travel costs
 - Overall user satisfaction with tool
- Expanded use with sites in Texas and California

Case Study: ChevronTexaco

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Current Usage

**Room nodes in many countries both in their
Upstream and Downstream business entities**

USA (heavy usage at many sites)

Canada

Nigeria

Mexico

Australia

Multiple Oil Rigs using Satellite network

Case Study: TechTeam International

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Initial strategy was to offer to customers as part of their service offering

Began internal usage

Company is expanding and utilizing in new entities

Case Study: Research Groups

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- Federally funded projects across many sites
- Familiar with Access Grid technology
- In search of supported, production ready collaboration tool

Usage:

- General communication across sites
- Project management
- Collaboration tool to analyze and work with data in real time between distributed labs



SIGGRAPH 2005

- **International Conference on Computer Graphics and Interactive Techniques**
- **July 31-August 4 2005 Los Angeles, California USA**

SC 2005

- **SC Desktop – Remote access to Technical Program**
- **SC Global – Distributed conference within the conference using Access Grid Technology**
- **November 2005 Seattle, Washington USA**